



# 6<sup>TH</sup> GLOBAL SUMMIT ON URBAN TOURISM

*"Sustainable and Competitive Tourism on the New Urban Agenda"*

MAJESTIC HOTEL  
KUALA LUMPUR, MALAYSIA  
4 – 6 DECEMBER 2017

## GENERAL INFORMATION NOTE



10/18/2017

## 1. CONFERENCE

The 6<sup>th</sup> Global Summit on Urban Tourism (6<sup>th</sup> GSUT) will take place at the Majestic Hotel, Kuala Lumpur, Malaysia on **4 – 6 December 2017**.

### **The Majestic Hotel Kuala Lumpur**

5 Jalan Sultan Hishamuddin, 50000 Kuala Lumpur, Malaysia

Telephone: (603) 2785 8000

Email: [tmklresv@ytlhotels.com.my](mailto:tmklresv@ytlhotels.com.my)

Website: [www.majestickl.com](http://www.majestickl.com)

## 2. OFFICIAL WEBSITE

Latest information on 6<sup>th</sup> GSUT 2017 can be obtained through the official website starting from **17 September 2017**.

<http://destination.unwto.org/event/6th-global-summit-urban-tourism>

Participants can access all relevant information including the online registration, summit programme and venue, speakers' information, accommodation, transportation, technical tour and other programmes of the summit. Participants can also explore more about Malaysia especially Kuala Lumpur through the website which will enable them to be more prepared for their trip to Malaysia.

## 3. CONTACT INFORMATION

For further information, please contact the following 6<sup>th</sup> GSUT 2017 coordinators from Malaysia and UNWTO:

<p><b>MS. FIRNA AZURA EKAPUTRI MARZUKI</b></p> <p>Tourism Policy and International Affairs Division Ministry of Tourism and Culture Malaysia</p> <p>13<sup>th</sup> Floor No. 2 Tower 1 Jalan P5/6 Precinct 5 62200 Putrajaya MALAYSIA</p> <p>Ofc. Tel.: +603 88917404/7403 H/p : +60178679300 Fax : +603 88917365 Email : <a href="mailto:6gsut@motac.gov.my">6gsut@motac.gov.my</a></p>	<p><b>MR. SASCHA STANGE</b></p> <p>Destination Management and Quality Programme World Tourism Organization (UNWTO)</p> <p>Specialized Agency of the United Nations C/ Capitán Haya 42 28020 Madrid SPAIN</p> <p>Tel. : +34 91 567 82 28 Fax : +34 91 571 37 33 Email : <a href="mailto:sstange@unwto.org">sstange@unwto.org</a></p>
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#### 4. REGISTRATION AND BADGE

Invited participants are required to **register online** via 6<sup>th</sup> GSUT 2017 official website starting from **17 September 2017 until 17 November 2017**.

<http://destination.unwto.org/webform/registration-urban-tourism-summit>

The Registration Desk will be opened at the Pre Function Area, Level 2 Majestic Hotel on the following dates and time:

- **3 December 2017, Sunday (from 15:00 pm to 10:00 pm)**
- **4 December 2017, Monday (from 07:00 am to 08:30 am)**

The identification badges will be issued at the time of registration. Please bring the confirmation letter from your registered email to apply for the badge. It is highly recommended for all participants to register **on 3 December 2017** as there will be heavy security for the grand opening of the conference in the morning of 4 December 2017. **All participants are requested to wear the identification badge for the duration of the 6<sup>th</sup> GSUT.**

#### 5. OFFICIAL LANGUAGE

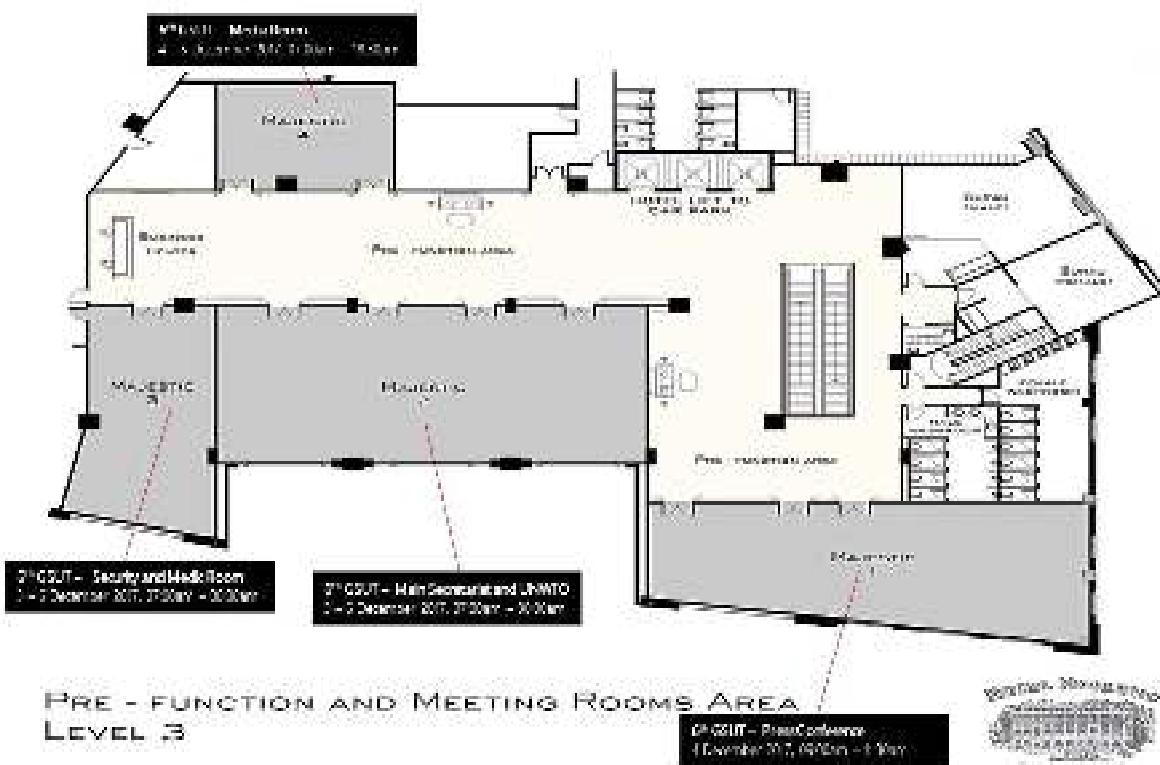
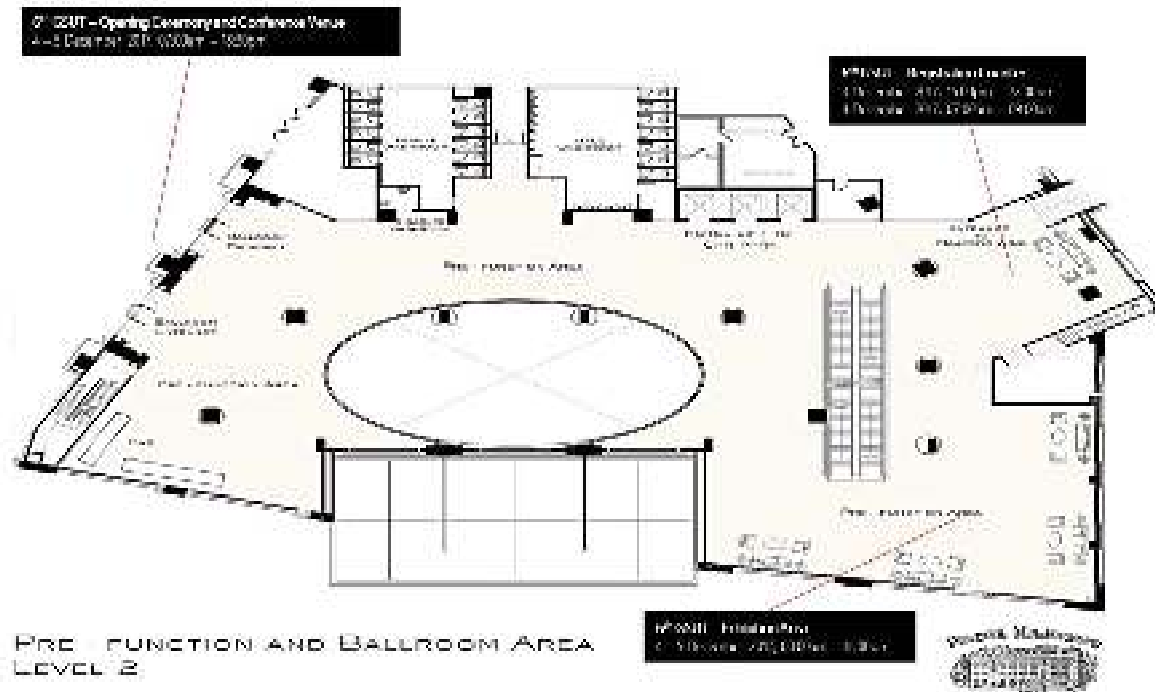
The conference will be conducted in **English**. Simultaneous translation in Spanish and Chinese will be provided.

#### 6. TRANSPORTATION

Airport transfer from Kuala Lumpur International Airport (KLIA) and KLIA 2 to the official hotels and vice versa will be provided to the UNWTO Secretariat and all participants from **2 – 7 December 2017**. It will take approximately 1 hour from KLIA/KLIA2 to the Majestic Hotel and other official hotels as well. Transportation will also be provided to all participants from the official hotels to attend the 6<sup>th</sup> GSUT and its social programmes on **4 – 6 December 2017**.

In order to organise this service, participants are requested to provide their arrival, departure and accommodation details **at the latest by 17 November 2017**.

## 7. CONFERENCE AND FUNCTION ROOMS



## 8. MEDIA OFFICE

The Media center will be set up for local and international media during the conference with internet access and office facilities at Majestic 4, Level 3 from 4 to 5 December 2017.

## 9. VISA AND PASSPORT REQUIREMENTS

All participants entering Malaysia must possess a valid Passport or internationally recognized Travel Document. The document shall be valid, for more than six (6) months from the date of entry into Malaysia.

### Commonwealth Countries that Require Visa

▪ Bangladesh
▪ Cameroon*
▪ Ghana*
▪ Pakistan
▪ Nigeria*
▪ Mozambique*

### Visa Requirements for Other Countries

▪ Afghanistan (Visa with reference)	▪ Equat. Guinea*	▪ Myanmar
▪ Angola*	▪ Eritrea*	▪ Nepal
▪ Bhutan	▪ Ethiopia*	▪ Niger*
▪ Burkina Faso*	▪ Guinea-Bissau*	▪ Rwanda*
▪ Burundi*	▪ Hong Kong (C.I/D.I)	▪ Serbia Montenegro
▪ Central African Republic*	▪ India	▪ Sri Lanka
▪ China	▪ Israel**	▪ United Nation (Laissez Passer)
▪ Colombia*	▪ Ivory Coast (Cote d'ivoire)*	▪ Western Sahara*
▪ Congo Democratic Republic*	▪ Liberia*	▪ Yugoslavia
▪ Djibouti*	▪ Mali*	▪ North Korea

**Notes:**

- *Foreign nationals who require a Visa to enter Malaysia must apply and obtain a Visa in advance at any Malaysian Representative Office abroad before entering the country.*
- *For the countries marked as (\*) are allowed to enter Malaysia by air only.*
- *Israel citizen\*\* who wish to enter are required Visa and approval from the Ministry Of Home Affairs, Malaysia.*
- *Visa is not required for a stay of less than one (1) month for ASEAN nationals except Myanmar. Visas are required if duration of stay exceeds one (1) month except for Brunei and Singapore nationals.*

**10. CUSTOMS REGULATIONS AND PROCEDURES**

The Malaysian Customs and Immigration has been informed to facilitate customs and entry procedures for all participants. For further information on Malaysia's customs regulation, dutiable and prohibited items can be obtained from the nearest Malaysia Embassy or Consulate in your country.

The Customs authorities perform custom inspections after baggage claim on passengers arriving on international flights. During inspection, the passengers are required to submit the completed customs declaration forms which will be provided by the airline staff before landing.

**11. YELLOW FEVER VACCINATION REQUIREMENTS**

- A Yellow Fever vaccination certificate is required from all delegates (Malaysians and foreigners) coming from Africa, South and Central America countries.
- Delegates without a valid Yellow Fever vaccination certificate shall be quarantined upon arrival in Malaysia for a period not exceeding six (6) days.
- The period of validity of an international certificate of vaccination against Yellow Fever is ten (10) years, beginning ten (10) days from the date of vaccination.
- If a person is revaccinated before the end of this period, the validity is extended for a further ten (10) years from the date of vaccination.

If the revaccination is recorded on a new certificate, delegates are advised to retain the old certificate for ten (10) days until the new certificate becomes valid.

- Yellow Fever certificate is required to be produced upon landing in Malaysia for countries as listed below:

▪ Angola	▪ Ghana	▪ Sao Tome & Principe
▪ Brazil	▪ Guinea	▪ Togo
▪ Bolivia	▪ Guinea Bissau	▪ Tanzania
▪ Benin	▪ Kenya	▪ Uganda
▪ Burkina Faso	▪ Niger	▪ Venezuela
▪ Burundi	▪ Nigeria	▪ Zaire
▪ Cameroon	▪ Panama	▪ Zambia
▪ Central African Republic	▪ Peru	
▪ Chad	▪ Rwanda	
▪ Djibouti	▪ St. Kitts & Nevis	
▪ Eritrea	▪ Sri Lanka	
▪ Ecuador	▪ Suriname	
▪ Ethiopia	▪ Senegal	
▪ Gabon	▪ Sierra Leone	
▪ Gambia	▪ South Africa	

## 12. CLOTHING

Participants are advised to bring light cotton wear and light suits. Business attires are required at the Conference.

## 13. ELECTRICITY

The electric supply most commonly used in Malaysia is 220-240 volts A.C. at 50 hertz.

## 14. TIME ZONE

Local time zone in Malaysia is GMT +8 hours.





## 15. ACCOMMODATION

The participants are encouraged to book their accommodation at the official hotels as recommended by the Government of Malaysia. The following five (5) hotels have been selected as the official hotels for the 6<sup>th</sup> GSUT. The hotels listed below offer special discounted rates to the participants and reservation is on a first come first serve basis.




The Participants can directly make reservation to the hotels and are encouraged to book accommodation as early as possible. Information regarding the hotels is available at the 6<sup>th</sup> GSUT official website.

### MAJESTIC HOTEL





Tower Wing		Room Rate Single/Double	Hotel Details
	Deluxe Room	RM431 (nett)	5 Jalan Sultan Hishamuddin, 50000 Kuala Lumpur, Malaysia  <b>Contact Person:</b> <b>Joan Khor</b>  Tel: +603 - 2785 8000 E-mail : <a href="mailto:joan_khor@ytlhotels.com.my">joan_khor@ytlhotels.com.my</a>  Website: <a href="http://www.majestickl.com">www.majestickl.com</a>
	Junior Suite	RM606 (nett)	
	Grand Suite	RM839 (nett)	
	Premier Suite	RM956 (nett)	






## MAJESTIC HOTEL

Majestic Wing		Room Rate Single/Double	Hotel Details
	Colonial Suite	RM781 (nett)	5 Jalan Sultan Hishamuddin, 50000 Kuala Lumpur, Malaysia  <b>Contact Person:</b> <b>Joan Khor</b>  Tel: +603 - 2785 8000 E-mail : <a href="mailto:joan_khor@ytlhotels.com.my">joan_khor@ytlhotels.com.my</a>  Website: <a href="http://www.majestickl.com">www.majestickl.com</a>
	Governor Suite	RM1014 (nett)	
	Majestic Suite	RM5830 (nett)	





## ST. REGIS HOTEL KUALA LUMPUR

Type of Rooms		Room Rate Single/Double	Hotel Details
	Deluxe Room	RM848/ RM954 (nett)	6 Jalan Stesen Sentral 2, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia  <b>Contact Person:</b> <b>Azman Hasan</b>  Tel: +603 - 2727 1063 E-mail : <a href="mailto:Azman.Hasan@stregis.com">Azman.Hasan@stregis.com</a>  Website: <a href="http://stregis.com/kualalumpur">stregis.com/kualalumpur</a>
	Grand Deluxe Room	RM954/ RM2120 (nett)	
	St Regis Suite	RM2,120/ RM2,226 (nett)	
	Caroline Astor Suite	RM2,226/ RM2,332 (nett)	

## HILTON KUALA LUMPUR

Type of Rooms		Room Rate Single/Double	Hotel Details
	Single Deluxe Room	RM495 (nett)	3 Jalan Stesen Sentral, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia  <b>Contact Person:</b> Mustafa Ibrahim  Tel: +603 - 2264 2697 E-mail : <a href="mailto:Mustafa.Ibrahim@Hilton.com">Mustafa.Ibrahim@Hilton.com</a>  Website: <a href="http://kuala-lumpur.hilton.com">kuala-lumpur.hilton.com</a>
	Twin Deluxe Room	RM525 (nett)	
	Executive Room	RM695 (nett)	
	Grand Executive Suite	RM895 (nett)	

## LE MERIDIEN KUALA LUMPUR

Type of Rooms		Room Rate Single/Double	Hotel Details
	Deluxe Room	RM445/ RM500 (nett)	2 Jalan Stesen Sentral, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia  <b>Contact Person:</b> Joana Tan  Tel: 013 205 5021 (M)  E-mail : <a href="mailto:Joana.Tan@starwoodhotels.com">Joana.Tan@starwoodhotels.com</a>  Website: <a href="http://www.lemeridienkualalumpur.com">www.lemeridienkualalumpur.com</a>
	Premier Room	RM535/ RM590 (nett)	
	Le Meridien Club	RM625/ RM680 (nett)	
	Le Meridien Suite	RM795/ RM850 (nett)	

## ALOFT HOTEL KUALA LUMPUR

Type of Rooms		Room Rate Single/Double	Hotel Details
	Loft Room	RM410/ RM440 ( <i>nett</i> )	<p>Aloft Kuala Lumpur Sentral 5, Jalan Stesen Sentral, Kuala Lumpur Sentral, 50470 Kuala Lumpur, Malaysia</p> <p><b>Contact Person:</b> <b>Elaine Loo</b></p> <p>Tel: +603 - 2723 1178 E-mail : <a href="mailto:Elaine.Loo@aloftHotels.com">Elaine.Loo@aloftHotels.com</a></p> <p>Website: <a href="http://www.alofthotels.com/kualalumpursentral">www.alofthotels.com/kualalumpursentral</a></p>
	Urban Room	RM490/ RM520 ( <i>nett</i> )	
	Sweet Suite	RM610 ( <i>nett</i> )	
	Breezy Suite	RM610 ( <i>nett</i> )	

### 16. TECHNICAL TOUR

A special Technical Tour for the **international participants** will be organized by the Ministry of Tourism and Culture Malaysia and its strategic partners (Kuala Lumpur Tourism Bureau and KL Hop-On Hop-Off) on **6 December 2017**. International participants who wish to join the tour must register online via the official website.

Option 1: KL Nature Tour

Option 2: KL Heritage Tour

Option 3: KL Culture Tour

Option 4: KL City Tour

TIME	<u>Option 1:</u> KL NATURE TOUR (80 pax)	<u>Option 2:</u> KL HERITAGE TOUR (80 pax)	<u>Option 3:</u> KL CULTURE TOUR (80 pax)	<u>Option 4:</u> KL CITY TOUR (80 pax)
8:15 am	Gather at Majestic hotel lobby Short briefing			
9:00 am - 11:30 am	Depart to Botanical Garden 1) <i>Tun Abdul Razak Memorial</i> 2) <i>Pangung Anniversary</i> 3) <i>The Arena</i> 4) <i>Bamboo House</i> 5) <i>KL Bird Park</i>	Depart to Dataran Merdeka ▪ <i>Dataran Merdeka Walk</i>	Depart to Kg Bharu ▪ <i>Jalan-Jalan @ Kg Bharu Guided Tour Walk</i>	Experience Kuala Lumpur City Tour by Hop On – Hop Off Buss
11:30 am - 12:30 noon	Depart to KL City Gallery ▪ <i>Spectacular city model show and I Love KL structure</i>			Depart to Royal Selangor ▪ <i>In house visit</i>
12:30 noon	Depart to Rebung Restaurant <i>Malaysian food briefing &amp; cooking demo by Dato' Chef Ismail</i> (Malaysia Tourism Ambassador)			
1:00 pm	Lunch and refreshment at Rebung Restaurant			
2:30 pm	Ready for KL Orchid & Bonsai Show Experience in Taman Pudu Ulu			
4:30 pm	End of KL City Tour			

## 17. SAFETY AND SECURITY

Malaysia is a relatively safe country. However, participants are advised to take certain precautionary measures to ensure their safety.

## INTRODUCING MALAYSIA

**Country** : **MALAYSIA**

Malaysia is a country with fascinating people and enthralling range of attractions. Its three major races, the Malays, Chinese and Indians, along with the ethnic traditions of the Kadazan, Dusun, Iban and many more in East Malaysia, make up the delightful multicultural fabric of Malaysia.

The potpourri is enriched further with the influence of the British, Portuguese, Dutch and Thai. The Federation of Malaysia comprises Peninsular Malaysia; made up of 11 states; three federal territories and the states of Sabah and Sarawak in Borneo.

**Capital City** : Kuala Lumpur

**Area** : 329,758 sq km

**Population** : 30,949,962 (July 2016 est.)

**Language** : Bahasa Malaysia is the national language but English is widely spoken.

**Religion** : Islam is the official religion but all other religions are practised freely.

**Climate** : Tropical climate with warm weather all year round. Temperatures range from 21°C to 34°C. Annual rainfall varies from 2,000 mm to 2,500 mm.

**Time Zone** : Eight hours ahead of GMT (GMT+8) and 16 hours ahead of US Pacific Standard Time.

**Currency** : Malaysian Ringgit (RM)

Travellers' cheque and foreign currencies can be changed for Malaysian Ringgit at banks and hotels. However there are also money changer kiosks available at major shopping complexes and at the airport. Most major hotels charge a nominal fee for currency conversion.

- Tipping** : Most hotels and restaurants impose a 6% government sales tax (GST) and 10% service tax on bills and tipping is not customary. However, should you want to show your appreciation for good service, a small tip will suffice.
- Shopping** : All purchases are done in Malaysian Ringgit (RM). Major credit cards are accepted in most dining and retail outlets. Hypermarkets, supermarkets and most retail outlets have fixed prices for their goods, which are displayed on the products. However, bargaining is acceptable at selected retail outlets and is most common at night markets (*pasar malam*), or at bazaars. Shopping centres operate from 10.00 am to 10.00 pm with extended hours during sales and festive seasons.
- Dining** : Most eateries operate until late night. However, selected eateries are open 24 hours. Most Malaysians enjoy their meals using their fingers and adventurous visitors may choose to do so. However, it is perfectly normal to request for a cutlery set.
- Insurance** : Visitors are advised to obtain adequate insurance coverage before travelling to Malaysia.
- Business Hour** : In Malaysia, government offices are usually open for business during weekdays from 8:00 am to 5:00 pm and close on weekends and public holiday. Bank opens from 9:00 am to 4:00 pm. Most shops and shopping mall are open from 10:00 am to 10:00pm.
- Getting There** : The state-of-the-art Kuala Lumpur International Airport (KLIA), KLIA2, Subang Airport Selangor and Penang International Airport are the main gateways into the country.
- Getting Around** : The country has a well-developed and efficient and public transportation system served by buses, taxis and trains. In Kuala Lumpur, the Putra and STAR Light rail Transit (LRT), Express Rail Link (ERL), KL Monorail and KTM Commuters trains provide regular and hassle-free

accessibility within the city as well as to several outlying towns. Car rental agencies can be found in most cities around the country.

- **Taxi** : In Kuala Lumpur, taxi fares are based on a metered rate and are available 24 hours a day. The flag-off rate is RM3.00 and 10 cents is charged for every subsequent 100 metres. Extra charges apply for services after midnight or for services booked by phone.
- **Buses** : In Kuala Lumpur, bus services such as RapidKL, City Liner and Metrobus ply a network of routes. Feeder buses are available from LRT stations to designated surrounding areas. There is also an airport coach service which connects KLIA to the Jalan Duta Bus Terminal and Chan Sow Lin LRT Station in Kuala Lumpur. There is also a Hop-On Hop-Off Bus service provided in Kuala Lumpur.
- **KTM and ETS Rail Services** : The Keretapi Tanah Melayu (KTM) or Malayan Railway offers a well-connected rail network to all states in Peninsular Malaysia as well as neighbouring countries. Tickets can be purchased at KL Sentral.
- **KLIA Express and KLIA Transit** : The KLIA Express and KLIA Transit are the fastest modes of transport that ply between the Kuala Lumpur International Airport (KLIA) in Sepang, and the city. A non-stop 28-minute ride on the KLIA Express will connect you from the airport to the KL City Air Terminal (KLCAT) at the KL Sentral Station and a one way ticket cost RM55.00. This state-of-the-art transportation hub offers flight and baggage check in services for Malaysia Airlines, Cathay Pacific and Royal Brunei Airlines.

**Electricity** : Voltage is 220-240 volts AC at 50 cycles per second.



**Emergency phone number (999)** : Police, Ambulance, Fire Brigade and Civil Defense

Log on to <http://www.tourism.gov.my/> or <http://www.malaysia.travel/> for more information about tourism products, services and attractions in Malaysia.



## ABOUT KUALA LUMPUR – URBAN LIFE

Kuala Lumpur officially the Federal Territory of Kuala Lumpur, or more commonly called as KL is the national capital of Malaysia as well as its largest city. The city has an estimated population of 1.79 million as of 2016.

Kuala Lumpur is the seat of the Parliament of Malaysia. The city was once home to the executive and judicial branches of the federal government, but they were moved to Putrajaya in early 1999.

Kuala Lumpur is one of three Federal Territories of Malaysia, enclaved within the state of Selangor, on the central west coast of Peninsular Malaysia. Since the 1990s, the city has played host to many international sporting, political and cultural events including the 1998 Commonwealth Games, the Formula One Grand Prix and the latest one is the 29<sup>th</sup> SEA Games. Kuala Lumpur has undergone rapid development in recent decades. It is home to the tallest twin buildings in the world, the Petronas Twin Towers, which have become an iconic symbol of Malaysia's futuristic development.



**Picture 1**

*Clockwise from top left: Petronas Twin Towers, Petaling Street, Jamek Mosque and Gombak/Klang river confluence, National Monument, National Mosque, skyline of Kuala Lumpur*



**Picture 2**

*Taman Tasik Titiwangsa is one of KL's most popular recreational parks, where you can find facilities for jogging, canoeing and more*



**Picture 3**

*Located in the serene and scenic famous Lake Gardens, the KL Bird park is also well known as "World's Largest Free-flight Walk-in Aviary", offers a 20.9 acres of verdant valley terrain to be explored*





**Picture 4**

*Bukit Bintang typlized as Bintang Walk or Starhill, The area has landmark shopping centres, al-fresco cafés, swanky bars, night markets, as well as hawker-type eateries*



**Picture 5**

*The Sultan Abdul Samad Building is one of the city's most distinguished landmark. Built in 1887, this heritage building served as an administrative centre during the British era. Standing right opposite Dataran Merdeka, it is prime venue for the century's National Day celebrations.*

## KUALA LUMPUR FAST FACTS



<b>Area</b>	: <b>243 km<sup>2</sup></b>
<b>Capital</b>	: <b>Kuala Lumpur</b>
<b>Population</b>	: <b>1.79 million (2016 estimated)</b>
<b>Average Temperature</b>	: Temperatures range from 23°C to 32°C Relative humidity 0% - 50%
<b>Local Time</b>	: Standard Malaysian Time is 8 hours ahead of GMT (GMT+8)
<b>Language</b>	: Bahasa Melayu (Malay) is the national language but English, Mandarin and some Chinese dialects are widely spoken.
<b>People</b>	: Bumiputra: 45.9% Chinese: 43.2% Indian: 10.3% Others: 0.6%
<b>Tourism</b>	: Malaysian consumer culture achieves its zenith in KL, where people could spend all day browsing glitzy air-conditioned malls such as Pavilion Kuala Lumpur, Suria KLCC and Mid Valley Megamall in search of designer fashion and bargains. Bangsar and Publika are the places to go for lesser-known labels and the work of offbeat independent designers. Alternatively, explore Central Market for locally made souvenirs and handicrafts; and hunt out the few remaining artisans and antiques dealers still keeping shop in and around Chinatown